



Job Description

Post Title: Mental Health Inclusion Worker

Duration: 35 hours per week

Reporting to: Brag Delivery Manager

Base Location: Levenmouth Community Enterprise Centre

Scope

The post based at Levenmouth Community Enterprise Centre, is responsible for the delivery of activities related to the operation of Brag's delivery on behalf of the Fife Employability and Training Consortium (Fife-ETC). This involves working to support individuals who either are long-term unemployed or have multiple barriers into positive progressions, including education and employment. Brag works to provide training, support and guidance to all participants on the programme in order for them to increase their confidence, skills and experience and to attain and sustain employment. All such training services will be implemented to Quality Standards, with fair and equal opportunity for all concerned and will be carried out in a healthy and safe environment and in a positive manner suitable to all learners needs. Part of this is providing training around addressing poor mental health. This includes how to make changes to improve individual's health and wellbeing whilst preparing to move into and sustain education and/or work.

Job Purpose

The Mental Health Inclusion Worker will lead requirements for training sessions by holding focus groups initially in Methil and Crosshill, rolling out to other areas as need arises. This will include understanding what services the focus group participants have been involved with and the success of this to ascertain what was good or bad and what gaps in existing provision we can fill. To enter into discussions with Mental Health staff, OTs, CPNs etc., as this will also shed light into any gaps in provision. Once this data is gathered then the Mental Health Inclusion Worker will devise sessions that are of real value to those accessing our services to address the problems caused by poor mental health and to move them towards attaining and sustaining work. This can encompass both group work and 1-2-1 provision.

This training will then be rolled out across Fife, facilitated by the Mental Health Inclusion Worker, for participants involved with Fife-ETC. Close working with colleagues in Fife-ETC will be required to gain referrals however close links with local providers must be forged to ensure there is a flow of participants as this role has targets. The main tasks and responsibilities a

Learning

To promote work preparation training, including but not limited to, job search, telephone skills, job applications, interview skills, online job search, application, and pre-recruitment assessments.

Ensure record keeping is accurate and up-to-date

Provide guidance and support to participants as required

Explore possible routes of progression and appropriate career direction

Liaise with other staff members to ensure effective planning and delivery of all stages of the programme

General

Attend meetings and conferences as deemed appropriate by the Delivery Manager or which are directly related to the activities of programmes highlighted in the scope.

Attend training that has been agreed, primarily, through a Personal Development Planning process.

Undertake any other duties as requested by the Delivery Manager, which are in the "spirit" of the posts intent.

PERSON SPECIFICATION

Experience and Attributes

Essential

Good interpersonal skills and ability to manage own caseload.

High standards of personal organisation within working practices, including a methodical approach to work and a highly developed attention to detail.

Experience of providing services to socially and economically diverse communities with appropriate engagement skills to do so effectively, in particular the issues arising from poor mental health.

Experience of design and delivery of an employability project with particular emphasis on overcoming situations created alongside poor mental health.

High levels of computer literacy, including spreadsheets, word-processing and a CRM System.

Ability and confidence to deal with representatives of external bodies and organisations.

Excellent written and verbal communication skills.

Evidence of ability to work as a member of a team and independently.

Ability and commitment to share knowledge with peers.

Demonstrable awareness of, and commitment to, quality in the delivery of services

Evidence of ability to work effectively under pressure

Willingness to undertake further professional development as identified

Desirable

Previous experience of working with individuals who are suffering from long term unemployment and/or multiple barriers most especially mild to moderate mental health.

Experience of working in the employability sector and delivering employment support is also desirable.

Driver with access to a suitable vehicle.

As an employee of Brag Enterprises, the post holder will also be expected to:

Contribute to the maintenance of a safe and healthy working environment.

Successfully complete induction training and probationary targets.

Positively promote professional relationships within the organisation, with colleagues, with other professionals and agencies, and the wider community.

Positively promote the organisation and its services

Fully participate in systems, which ensure full attention to confidentiality, equal opportunity and anti-discriminatory practice.

Promote professional standards of service delivery in accordance with policies and procedures.

Ensure that all administrative functions appropriate to the post are carried out to a high standard, in accordance with stated policy and procedure and that appropriate records are maintained

It is the nature of the work of the post that tasks and responsibilities are, in many circumstances, unpredictable and varied. All staff are therefore expected to work in a flexible way when the occasion arises so that tasks which are not specifically covered in their job description, can be undertaken

'This post works 100% as part of the Fife Employability and Training Consortium and is funded by European Social Investment Funds 2019-22 through the Opportunities Fife Partnership.'